

GlobalXperts' Field Engineering Services

Building a network is difficult, time-consuming, and prone to accident and error. Our Field Engineering Services are unparalleled in quality, speed, and coverage. We handle everything from design to installation to maintenance so you can focus on what matters - and we do it from 800+ locations worldwide.

Our solutions are tailored to you and can be scaled up or down according to your business specifications and SLA.

Our Experience

Our dispatch centers, located at GlobalXperts' Network Operations Centers (NOCs), handle roundthe-clock dispatch requests every day. These requests are for field dispatches across the globe including site surveys, break-fix, and site turn-up.

Our clients range from Fortune 500 companies and industry leaders to small and medium-sized businesses. We cater to industry leaders in entertainment, construction, oil & gas, hospitality, finance, and legal.



GlobalXperts Field Engineering Services: Worldwide Coverage Catered to You.

Leveraging our vast network of 3000+ engineers across the globe allows for service in over 120 countries - we can be on-site when you need us, where you need us, 24x7x365x4 hours.

What do we bring to the table?



GLOBALXPERTS, INC.

We work with your IT team to ensure requests are completed in the shortest possible amount of time. Our engineers are certified and trained to solve critical issues and meet your installation requirements. This saves time for your IT team and reduces Inftrastructure downtimes, helping your business quickly recover from outages.

The GlobalXperts Difference

GlobalXperts sets itself apart in the IT field as an Information Technology Solutions Provider specializing in CISCO solutions. We have a deep understanding of Enterprise Networking and Cloud Technologies that incorporate Collaboration, Data Center, Borderless Networking, Security Solutions, and products from leading equipment manufacturers.

GLOBALXPERTS BENEFITS:

- White-label service option our engineers, your <u>brand</u>
- Best-in-class onboarding allows for rapid dispatching
- 24x7 technical support center for field engineering requests, escalations, and information, 365 days a year
- Worldwide coverage with 3000+ engineers
- Available in over 120 countries and over 750 cities worldwide
- Response time as low as 2 hours
- Enforceable SLAs

OUR PARTNERS

Certified in your favorite technologies

WHY GLOBALXPERTS?

GlobalXperts is recognized as one of the leading providers of worldwide field engineering services to some of the world's largest enterprises and OEMs. Our onsite engineering and support services are driven by Agile processes and enabled by our highly technical work force.

Because our pool of qualified resources is so robust, we enjoy one of the fastest turnaround times in the business - enabling us to be there for emergency outages. And, we can cover some of the most difficult places on the globe with skilled engineers on-demand.

GX engineers include CCIE network engineers, CISM security engineers, and more highly qualified professionals across all domains of IT, to ensure that your data center requirements are always met.

Microsoft CISCO

Google Cloud

Hewlett Packard Enterprise

Microsoft

Azure

vmware[®]

aws

CITRIX

NOKIA

Servicenow

ARISTA

GLOBALXPERTS, INC.